

## REFERRALS CONTACT LIST

Referring clinician must contact the relevant department to discuss the case with Ophthalmologist prior to referral

All patients must be accompanied by a referral letter otherwise, at some hospitals, they will be sent to A & E first, which could delay treatment.

| LOCATION  | HOSPITAL & ADDRESS  | TEL NO        | FAX NO        | OPENING HOURS                                      | EMAIL ADDRESSES AND OTHER INFORMATION   |
|-----------|---|---------------|---------------|--|---|
| Aylesbury | Stoke Mandeville<br>Mandeville Road,<br>Aylesbury, HP21 8AL   | 01296 315939  | 01296 315037  | Mon - Fri 9:00 - 17:00,<br>Sat & Sun 10:00 - 16:00 | <ul style="list-style-type: none"> <li>• <a href="mailto:Buc-tr.buckseyecas@nhs.net">Buc-tr.buckseyecas@nhs.net</a></li> <li>• Doctor on call 24 hours every day except Xmas day</li> </ul>   |
| Bedford   | Bedford (South Wing)<br>Kempston Road<br>Bedford<br>MK42 9DJ  | 01234 792643  | 01234 792086  | Mon - Fri 9:00 - 17:00                             | <ul style="list-style-type: none"> <li>• Out of hours, ring L &amp; D ophthalmologist on call 01582 491166</li> </ul>   |
| Cambridge | Addenbrooke's<br>Hills Road<br>Cambridge<br>CM2 0QQ   | 01223 217778  | 01223 217968  | Mon - Fri 8:15 - 21:00                             | <ul style="list-style-type: none"> <li>• For emergencies, email <a href="mailto:add-tr.emergencyeye@nhs.net">add-tr.emergencyeye@nhs.net</a> Mon to Fri, 9 to 4. Outside these hours, phone on-call ophthalmologist if immediate triage needed</li> <li>• For wet AMD email <a href="mailto:add-tr.amd@nhs.net">add-tr.amd@nhs.net</a> if emergency treatment is needed</li> <li>• Patients can call 01223 217778</li> <li>• Advice &amp; guidance (for Optoms only), Mon to Fri, 9 to 5: Call 01223 254444, leave a message, they will call you back or email <a href="mailto:add-tr.optomadvice@nhs.net">add-tr.optomadvice@nhs.net</a></li> <li>• All other referrals (including "soon" conditions like branch retinal vein occlusions) should still go via GP; direct cat referrals come directly to box 86 by post.</li> </ul> |
| CHEC      | Community Eyecare,<br>Cataract and Surgical<br>Centre, Unit 42B,<br>Intu Shopping Centre,<br>83-87 High Street,<br>Watford,<br>WD17 2UB | 01923 919406  | 01772 795 620 | 8am till 6pm, Monday<br>to Friday                  | <ul style="list-style-type: none"> <li>• <a href="mailto:chec.watford@nhs.net">chec.watford@nhs.net</a></li> <li>• Advice and guidance: <a href="mailto:advice.chec@nhs.net">advice.chec@nhs.net</a></li> <li>• Please also use your normal CHEC login portal.</li> <li>• There is a wet AMD referral pathway: <a href="mailto:chec.wetamd@nhs.net">chec.wetamd@nhs.net</a></li> <li>• Website: <a href="http://www.communityhealthservices.co.uk">www.communityhealthservices.co.uk</a></li> <li>• Patient Helpline (bookings, etc) 0330 100 4730</li> <li>• Clinical Helpline 0330 100 4753</li> </ul>  |
| Enfield   | Chase Farm<br>127 The Ridgeway<br>Enfield, Middx<br>EN2 8JL   | 020 8375 2328 | 020 8363 8184 | Mon - Fri in<br>community,<br>Saturday in clinic   |   |

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| Harlow              | Princess Alexandra<br>Hamstel Road<br>Harlow<br>Essex<br>CM20 1QX        | 01279 827391<br>Ext 3018<br>Or 3090<br>Direct line:<br>01279 827158<br><br>(Switchboard:<br>01279<br>444455) | NO LONGER<br>ACCEPT FAXES | 9am-5pm Mon to Friday<br>(excluding bank holidays).<br><br>Outside of these hours,<br>for PAH referrals, please<br><a href="#">CLICK HERE</a> for advice. | <ul style="list-style-type: none"> <li>• Do not send to the hospital without speaking to someone in the eye dept. Phone or Email: <a href="mailto:tpa-tr.ophtalmology@nhs.net">tpa-tr.ophtalmology@nhs.net</a></li> <li>• Urgent cases to be booked in: <ul style="list-style-type: none"> <li>○ Retinal detachment/Retinal tears</li> <li>○ Cornea ulcer and perforations/laceration</li> <li>○ Trauma</li> <li>○ Herpes Keratitis</li> <li>○ Acute diplopia</li> <li>○ Sudden loss of vision</li> <li>○ Scleritis</li> <li>○ Acute closed angle glaucoma</li> <li>○ Uveitis</li> </ul> </li> <li>• Send to email: <ul style="list-style-type: none"> <li>○ Wet AMD</li> <li>○ Vein Occlusions</li> <li>○ Proliferative DR</li> </ul> </li> <li>• Please send dry eye, blepharitis, chalazion, floaters, episcleritis to the nearest MECS</li> <li>• Patients with wet AMD should either be sent into A&amp;E or the optometrist should telephone the department first on 01279 827158, or try 01279 827 391 extn 3018 or 3090</li> </ul>   |
| Herts Vision Loss   | Unit A3, Weltech Centre<br>The Ridgeway<br>Welwyn Garden City<br>AL7 2AA | 01707 324680   |                           |   | <ul style="list-style-type: none"> <li>• Delivering services and support for the visually impaired in the community and at hospitals</li> <li>• Email: <a href="mailto:office@hertsvisionloss.org.uk">office@hertsvisionloss.org.uk</a></li> <li>• Web: <a href="http://hertsvisionloss.org.uk">hertsvisionloss.org.uk</a></li> </ul>  |
| Luton and Dunstable | Luton and Dunstable<br>Lewsey Road<br>Luton<br>Bedfordshire<br>LU4 0DZ   | 01582 718320<br>Bleep: 888   | 01582 718418              | Mon - Fri 9:00 - 12:00<br>and 14:00 - 16:30   | <ul style="list-style-type: none"> <li>• Secure email: <a href="mailto:LDOphthalmology@nhs.net">LDOphthalmology@nhs.net</a></li> <li>• After 21:00, go to A&amp;E or MEH .</li> <li>• “Acute” and “Emergency” referrals via your <a href="mailto:nhs.net">nhs.net</a> email: <b>L&amp;D Urgent Eye Clinic:</b> <a href="mailto:ldh-tr.acute.eyeclinics@nhs.net">ldh-tr.acute.eyeclinics@nhs.net</a> (please note this is only accessed during <b>weekday working hours</b>.)</li> <li>• For all <b>OTHER non-acute</b> referrals, please continue to use <a href="mailto:ldophthalmology@nhs.net">ldophthalmology@nhs.net</a></li> <li>• For <b>Wet AMD fast-track</b> referrals, please also use <a href="mailto:ldophthalmology@nhs.net">ldophthalmology@nhs.net</a> and write in the subject header: “<b>Wet AMD Fast Track Referral</b>” and mark it for the attention of the “<b>AMD co-ordinator</b>”</li> <li>• For the <b>direct access cataract shared care pathway</b>, please continue to use <a href="mailto:ldh-tr.ldcataractreferrals@nhs.net">ldh-tr.ldcataractreferrals@nhs.net</a></li> </ul> |
|                     |  | 01582 491166   |                           | Mon - Fri 17:00 - 21:00,<br>w/ends & BH   |  |

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| Milton Keynes | Standing Way<br>Eaglestone<br>Milton Keynes<br>MK6 5LD   | 01908 243011<br>Ex 2829                                       | 01908 243714 | Mon - Fri 9:00 - 17:00.                      | <ul style="list-style-type: none"> <li>• They hope to have an evening session.</li> </ul>  |
| Stevenage     | Treatment Centre<br>Lister Hospital<br>Coreys Mill Lane<br>Stevenage<br>Hertfordshire<br>SG1 4AB | 01438 288266*<br>01438 288122<br>Switchboard:<br>01438 314333 | N/A          | Mon - Fri 9:00 - 19:30,<br>Sat 9:00 - 12:30. | <ul style="list-style-type: none"> <li>• <b>Referral to the Urgent Eye Clinic</b> <ul style="list-style-type: none"> <li>○ Sight threatening conditions only</li> <li>○ Referring clinician should contact the department to discuss the case with Ophthalmologist prior to referral</li> <li>○ Tel: 01438 288 266</li> <li>○ Please identify if the patient is suspected of having COVID-19 during the discussion with the medical team</li> </ul> </li> <li>• For <b>urgent</b> referrals to the urgent eye clinic only, email: <a href="mailto:ophmedicalsecretaries.enh-tr@nhs.net">ophmedicalsecretaries.enh-tr@nhs.net</a></li> <li>• All <b>routine</b> referrals should go via GP</li> </ul> <p>*Optom use only to pre-authorise urgent appointments</p> |
| Watford       | Watford General<br>Vicarage Road<br>Watford<br>WD18 0HB  | Urgent eye appointments:<br>01923 436 205<br>(09:00- 16:30)   |              | Mon - Fri 9:00 - 12:00<br>and 14:00 - 16:00  | <ul style="list-style-type: none"> <li>• Departmental email: <a href="mailto:westherts.ophtalmology@nhs.net">westherts.ophtalmology@nhs.net</a></li> <li>• For rapid access AMD referrals: <a href="mailto:westherts.amd@nhs.net">westherts.amd@nhs.net</a></li> <li>• For URGENT referrals: <a href="mailto:westherts.eyeclinic@nhs.net">westherts.eyeclinic@nhs.net</a></li> <li>• The Urgent eye clinic opens from 9am -16:30pm (last appointment 16.00pm) .<br/>The urgent eye clinic is a referral based clinic (they do not accept walk in patients).<br/>Patients can be referred via their GP, A&amp;E and opticians.</li> <li>• Medical advice for practitioners: 01923 208 083 - (09:00- 16:30)</li> <li>• AMD Coordinator: 01923 436 607</li> </ul>   |
| London        | Moorfields<br>162 City Road<br>London<br>EC1V 2PD  | 020 7251 4682   |              | 24 hours,<br>7 days per week                 | <ul style="list-style-type: none"> <li>• Only refer here when local hospitals' clinics are closed</li> <li>• You <b>MUST</b> phone for prior approval before sending the patient. Please note date &amp; time of call and the name of the person who authorised your referral.</li> </ul>  |
| London        | Western Eye Hospital<br>Marylebone Road<br>London<br>NW1 5QH                                     | 0203 312 3245   |              |  | <ul style="list-style-type: none"> <li>• Open for emergency/urgent referrals only</li> <li>• Still doing emergency surgery as needed</li> <li>• <b>Please call or email prior to referral (Phone call preferable if super urgent)</b> <ul style="list-style-type: none"> <li>○ Email: <a href="mailto:ophthalmology.imperial@nhs.net">ophthalmology.imperial@nhs.net</a></li> <li>○ Tel: 020 3312 3245</li> </ul> </li> </ul>  |