

Emergency Replacement Spectacles

Norville have arranged an emergency supply group of spectacles from their long established Allyn range, those that can same day be posted out by the Royal Mail directly to client's home addresses. We will separately arrange for their verification by a current ABDO member before posting. This modified procedure now confirmed by College and GOC as acceptable even for children's spectacles.

We are aware of the need to maintain GDPR protocols, Rx packages will just contain spectacles, spectacle case and a compliments slip with practice name only. Charged to your account with a £4.50 postal charge.

We hope this service will cover any Rx supply that falls into emergency category. Of course if a copy of a previous order processed by us we will have the exact same details in our Rx data base just knowing the year and date of supply will find that detail.

Single vision stock range can be same day, surfaced perhaps similar but when adding tints or MAR to surfaced range will extend the timing.

There will be no extra service charge for ER spectacle supply.