

## LOC HOT BRIEF

Confidential to Optical Contractors & Performers • June 2017 • Issue 58

### Private & Confidential

*Hot Briefs contain guidance and advice from the Optical Confederation and LOCSU on important issues relevant to all ophthalmic contractors and performers, which we would like LOCs to be aware of or to take action on.*

*LOCs are asked to ensure that Hot Briefs are circulated to all contractors and performers in their area as soon as possible.*

**Any LOC requiring advice/support on any aspect of their work should contact LOCSU on 020 7549 2051 or email [info@locsu.co.uk](mailto:info@locsu.co.uk)**

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### PCSE Stakeholder Bulletin

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Please visit <https://pcse.england.nhs.uk/news/2017/june/optician-bulletin/> for the latest bulletin that PCSE have sent out to ophthalmic contractors.

The key point to note from the bulletin is the publication of a new, dedicated email address for all ophthalmic payment queries:

[pcse.optical@nhs.net](mailto:pcse.optical@nhs.net)

Please use this new email only for all future ophthalmic payment queries and do not copy to any other email addresses.

When emailing PCSE, please include the following information in the body of your email:

- Your name
- Your practice name, address and postcode
- Your telephone number
- Your Payments Contractor number (which can be found on your GOS submission headers)

You will receive an acknowledgement email, with a unique case reference number, when the payments team has started to process your enquiry.

The bulletin also contains updates on:

- Ophthalmic payments administration
- Future service developments

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