

## The Manchester Red Eye Service

You can now get walk-in assessment and treatment for red, sore or itchy eyes through your local optometrist.

### What is the Red Eye Service?

This is a free service available to all patients over the age of 12 years who are registered with a Manchester GP.

The service provides a patient experiencing recently occurring red eye conditions with appropriate treatment closer to home or work.

The service is provided by accredited optometrists (also known as opticians) with the specialist knowledge and skills to carry out this work at a local optometry practice.

### Eye conditions which can be treated in the Red Eye Service.

The service is designed for recently occurring medical eye conditions such as:

- Red eye/s or eyelids.
- Significant recent discharge from or watering of the eye.
- Irritation and inflammation of eye/s or eyelids.
- Stye – infection at the edge of the eyelid.
- Tear dysfunction – dry eye.

If you are unsure whether your symptoms qualify, please contact one of the optometry practices who can advise you.

### How do I access the Red Eye Service?

A list of practices providing the Service is enclosed with this leaflet.

Please be aware that your normal optometry practice may have chosen not to offer this service.

You can contact any of these practices directly (self-refer) to make an appointment and ask to be seen under the Red Eye Service.

Appointments are available during normal working hours and you will be seen within 24 hours.

Alternatively, your GP or other healthcare professional may refer you to the optometrist for treatment.

## What happens when I see the optometrist?

The optometrist will discuss your eye history, any symptoms you may be experiencing and any related medical history.

You will receive an eye assessment relevant to your symptoms. This does not replace the routine sight test.

***Please take your glasses and a list of current medications with you to the appointment.***

As a result of the consultation you may be:

- Given appropriate treatment by the optometrist, this may include a follow-up appointment.
- Referred to your GP for appropriate treatment if your eye condition is related to your general health
- Referred directly to the hospital eye service, if your eye condition is more serious.
- Following your appointment the optometrist will notify your GP about the outcome of your consultation in order to ensure your medical records are updated.

### **Please note:**

This service does not replace the routine eye examination.

A sight test will not be performed as part of the assessment or treatment and you will not be issued with a prescription for glasses.

### **Remember:**

*You may not be able to drive immediately after your eye examination.*

## Eye conditions not treated under the Red Eye Service.

If you have any of the following conditions you must go directly to your nearest Accident and Emergency Department or Manchester Royal Eye Hospital Oxford Road Manchester M13 9WL:

- Sudden loss of vision in one or both eyes
- Considerable eye pain
- Significant trauma, such as penetration injury or lacerations to the eye(s) or lid(s)
- Chemical injury or burns
- Problems arising from recent eye surgery

## Participating optometrists.

The following optometrists are part of the Red Eye Service. Please call first.

| CCG     | Practice                 | Address   | Postcode | Telephone       |
|---------|--------------------------|---|----------|-----------------|
| Central | Blustons Opticians       | 904 Stockport Road, Levenshulme, Manchester                         | M19 3AD  | (0161) 224 2290 |
| Central | Direct Vision            | 444 Wilbraham Road, Chorlton, Manchester                            | M21 0AG  | (0161) 860 6363 |
| Central | Direct Vision            | 827 Stockport Road, Levenshulme, Manchester                         | M19 3PN  | (0161) 248 4200 |
| Central | JSR Opticians            | 558 Stockport Road, Longsight, Manchester                           | M12 4JJ  | (0161) 225 5943 |
| Central | JSR Opticians            | 60 Wilmslow Road, Rusholme, Manchester                              | M14 5AL  | (0161) 224 0163 |
| Central | Lindop Opticians         | 923 Stockport Road, Levenshulme, Manchester                         | M19 3PZ  | (0161) 224 6878 |
| Central | Murray and Haggerty      | 173 Princess Road, Moss Side, Manchester                            | M14 4RL  | (0161) 226 1031 |
| Central | Optieye Care             | 646 Hyde Road, Gorton, Manchester                                   | M18 7EE  | (0161) 223 2001 |
| Central | Selby and Glover         | 167 Chapman Street, Gorton, Manchester                              | M18 8TJ  | (0161) 223 0694 |
| Central | You and Eye              | 172 Wilmslow Road, Rusholme, Manchester                             | M14 5LQ  | (0161) 224 6550 |
| North   | Arrowsmith Opticians     | 672 Rochdale Road, Harpurhey, Manchester                            | M9 5TT   | (0161) 205 2575 |
| North   | Eyes Right Opticians     | 1304 Ashton Old Road, Openshaw, Manchester                          | M11 1JG  | (0161) 370 1553 |
| North   | Framed Opticians Ltd     | 1-3 St Ann's Passage, King Street, City Centre, Manchester          | M2 6AB   | (0161) 839 6753 |
| North   | Gents Bros Opticians     | 325 Hollinwood Avenue, New Moston, Manchester                       | M40 0JA  | (0161) 681 1348 |
| North   | Openshaw Optical Ltd     | 1313 Ashton Old Road, Openshaw, Manchester                          | M11 1JS  | (0161) 370 1800 |
| North   | Optical Express          | 31 North City Shopping Centre, Rochdale Road, Harpurhey, Manchester | M9 4DH   | (0161) 205 6925 |
| North   | Specsavers Arndale       | Unit 84, Halle Mall, Arndale Centre, City Centre, Manchester        | M4 2HU   | (0161) 834 6665 |
| North   | Specsavers Harpurhey     | 41 North City Shopping Ctr, Rochdale Road, Harpurhey Manchester     | M9 4DH   | (0161) 202 8710 |
| North   | The Eye Site Opticians   | 58 Old Bury Road, Cheetham Hill, Manchester                         | M8 5BN   | (0161) 795 2341 |
| North   | Vision Service Opticians | 4 Progress Buildings, Halliwell Lane, Cheetham Manchester           | M8 9ER   | (0161) 740 9009 |
| North   | Boots Opticians          | 32 Market Street, City Centre, Manchester                           | M1 1PL   | (0161) 832 3823 |
| South   | David Singh Visioncare   | 420 Barlow Moor Road, Chorlton, Manchester                          | M21 8AD  | (0161) 860 6656 |
| South   | Didsbury Eyecare         | 717 Wilmslow Road, Didsbury, Manchester                             | M20 6WF  | (0161) 445 7668 |
| South   | Guys Opticians           | 492 Wilmslow Road, Withington, Manchester                           | M20 3BG  | (0161) 445 4723 |
| South   | Jennings Opticians Ltd   | Unit 7 Hale Top, Civic Centre, Wythenshawe Manchester               | M22 5RN  | (0161) 437 3042 |
| South   | Jo Padmore Eyewear       | 790 Wilmslow Road, Didsbury, Manchester                             | M20 2DR  | (0161) 445 8855 |
| South   | Leemings Opticians       | 1a School Lane, Didsbury, Manchester                                | M20 6RD  | (0161) 445 5307 |
| South   | Murray and Haggerty      | 238 Fog Lane, Didsbury, Manchester                                  | M20 6EL  | (0161) 434 4597 |
| South   | Specsavers Fallowfield   | 114 Mauldeth Road, Fallowfield, Manchester                          | M14 6SQ  | (0161) 434 2755 |
| South   | Specsavers Wythenshawe   | 17 The Birtles, Civic Centre, Wythenshawe Manchester                | M22 5SA  | (0161) 437 9252 |
| South   | The Eye Team Ltd         | 458-460 Wilmslow Rd, Withington, Manchester                         | M20 3BG  | (0161) 445 4441 |
| South   | Vision Service Opticians | 379 Palatine Road, Northenden, Manchester                           | M22 4FY  | (0161) 998 7874 |
| South   | Wheeldon Opticians       | 106 Palatine Road, West Didsbury, Manchester                        | M20 3YB  | (0161) 445 4253 |