

Action
speaks louder

ECLO service

ECLO service

If you would like to speak to your local ECLO, please contact them on the number below, or you can be referred by your GP, optician, social services team or other health professional.

Jo Foster
0113 2064923

Contact us through the RNIB Helpline: **0303 123 9999**
www.actionforblindpeople.org.uk

Registered Charity Number: 205913 (England and Wales)
SC040050 (Scotland)
RB0559 Printed Dec 2011



INVESTORS
IN PEOPLE | Silver

**Eye Clinic Liaison
Officer (ECLO) service**

Action for blind people

Part of **RNIB** Group



Advice and support for people experiencing sight loss.

Eye Clinic Liaison Officers (ECLOs) assist anyone with sight loss, their relatives and carers, to access the support they may need, when they need it.



Based in hospitals, Eye Clinic Liaison Officers (ECLOs) provide:

- emotional support, information and advice on living with sight loss and maintaining independence
- details of the latest aids and equipment
- advice on benefits and concessions
- information relating to eye conditions and registration
- advice about education, employment, housing and leisure.

“When my sight began to deteriorate, I didn’t want to accept it, I was embarrassed. I was a mother and wife and very independent.

“But then I was referred to an Action for Blind People ECLO which was such a lifeline to me. They helped me to get a magnifier so I can check bus timetables without having to ask for anyone’s help. I recently went to Scotland on my own, no husband and no kids! I feel so much better and I owe so much to Action’s ECLO service.”

Lynette, 41, West Yorkshire