

Primary Eyecare (Merton, Sutton & Wandsworth) Limited

PATIENT LEAFLET

The Company hold various pieces of information about you relating to community eye care services, including your name and address, and clinical details such as the state of health of your eyes, and copies of any letters we have written about you or received from other professionals, such as your doctor. You are entitled to a copy of this information although there may be an administrative charge for providing it.

If you wish to see your records, please contact Eyal Gelbart, eyallgelbart@aol.com, 020 8544 9511 and we will respond as quickly as possible. We are required to respond within 40 days. If you require independent advice, contact the Information Commissioners' Office at www.ico.gov.uk.

We adhere to the guidelines of the College of Optometrists and the Data Protection Act and will not pass any of your personal information to a third party without your consent unless there is a clear public interest duty to do so.

We are obliged to provide information to authorised persons within the NHS (who are in turn subject to a duty of confidentiality) if they request this. This is usually to confirm that we have provided the NHS services that we have been paid for, and to improve quality of care.

The Company may use the information to audit clinical outcomes and our performance. This enables us to monitor and improve the quality of care that we offer you. Wherever possible (i.e. if we do not need to know who an individual patient is) we will only analyse trends from anonymised information.

If you have any queries about this please contact us and we will be happy to help.