Changes of note to Manchester Royal Eye Hospital Acute Services

Change of name: Emergency Eye Department

The name has changed to The Emergency Eye Department-MREH. As an emergency department we will not see any routine, longstanding cases. Our traffic light system highlights (i) all conditions that should be referred on the same day in red (ii) within a few days in amber (iii) and routinely in green.

Abolition of Acute Referral Centre (ARC)

This means that we have a walk-in EED from 8am to 8pm only. This has given us the ability to better serve emergencies with specialist staff and space. ✓ Please refer patients with a letter from yourself indicating why the patient is being asked to attend EED

Enhanced triage

We will be enhancing our triage service to rapidly identify and treat emergencies faster. Any referrals found not to be urgent (highlighted in red in the circulated traffic light system) will be referred back to their original optometrist for further action. ✓ Always make sure to refer your patient to a local hospital, and not Manchester Royal Eye Hospital by default.

Working together we will ensure emergency diagnosis and treatment is available to patients in need. We’re proud to have re-designed our acute services to support this and ask for your support in the above points.

Mr Felipe Dhawahir-Scala - Consultant Ophthalmologist and Vitreoretinal Surgeon and Director of the Acute Ophthalmic Services